

GOOD NEIGHBOURS STOP ROGUE TRADERS!



Signs an unwanted doorstep caller is visiting a neighbour:

- Traders have been cold calling in the area
- A builder's van is parked nearby, particularly one that doesn't include a company name or contact details
- Building or maintenance work on your neighbour's garden or house starts unexpectedly
- Poor quality work is visible on the roof, driveway, or property
- Your neighbour appears anxious or distressed
- Your neighbour visits the bank, building society, or post office more frequently, particularly if they are accompanied by a trader



#stoproguetraders



**NATIONAL
TRADING
STANDARDS**
Protecting Consumers
Safeguarding Businesses



What can I do?

- ✓ Ask your neighbour in private - in person or on the phone - if things are OK
- ✓ If they are displeased, suggest calling a relative or carer on their behalf
- ✓ Note any vehicle registration numbers
- ✓ Keep hold of any flyers you have received through your door
- ✓ Ask if the trader has left any paperwork and put it in a clean food bag
- ✓ If you suspect a crime, call the Citizens Advice consumer helpline on 03454 04 05 06 or your local trading standards office
- ✓ If the situation with the trader becomes volatile, call the police



For more information, contact your local trading standards service or Citizens Advice Bureau or visit www.tradingstandards.gov.uk/ncwinfo

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