

GOOD NEIGHBOURS STOP ROGUE TRADERS!



What does a Nominated Neighbour do?

- Makes communities safer for vulnerable residents by agreeing to be the first point of contact for any doorstep callers
- Provides a phone number or address where they can be reached during the day on a Nominated Neighbour card so their neighbour never has to open their door to a doorstep caller
- Checks the identity of any doorstep callers referred to the Nominated Neighbour by the vulnerable resident
- Calls the Citizens Advice consumer helpline on 03454 04 05 06 or their local trading standards office if their neighbour is a victim of doorstep crime



#stoproguetraders



**NATIONAL
TRADING
STANDARDS**
Protecting Consumers
Safeguarding Businesses



How do I find a Nominated Neighbour?

- ✓ Arrange with a trusted neighbour, nearby family member, neighbourhood watch coordinator, trading standard officer, or parish councillor to be a Nominated Neighbour
- ✓ Ask the Nominated Neighbour to check the identity of any unrecognised home callers
- ✓ Hand them your Nominated Neighbour card and ask them to fill in an address or phone number where they can generally be reached during the day



For more information, contact your local trading standards service or Citizens Advice Bureau or visit www.tradingstandards.gov.uk/ncwinfo

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